

As you may know, ZeroChaos is the Commonwealth's new information technology (IT) managed service provider. The new VITA contract with ZeroChaos will replace the IT supplier managed staff augmentation and advanced IT resources contracts starting June 1, 2010 for new requisitions and renewals.

The new contract will benefit agencies because it:

- Provides agencies with access to a high-quality pool of IT talent
- Reduces overhead fees by up to 15% from previous contracts
- Provides future discounts to agencies when volume thresholds are exceeded
- Aligns the bill rate with a job description and the technology being used
- Creates additional IT consulting specialties that ease the sourcing burden for frequently requested services
- Defines a common acquisition process for agencies to obtain staff augmentation and deliverables-based resources

ZeroChaos will provide training to agency IT and Procurement managers staff on how to utilize the ZCWeb system to acquire IT contingent labor staff augmentation and statement of work (deliverables-based) services. The training sessions are scheduled on May 24 - 27, 2010, at the Department of Motor Vehicles (DMV), 2300 W. Broad Street, Richmond. Session times each day are:

- 8:30 - 10 a.m.
- 10:30 a.m. to noon
- 1 - 2:30 p.m.
- 3 - 4:30 p.m.

To register to attend a training session:

<http://www.vita.virginia.gov/registration/Session.cfm?MeetingID=26>

Directions to DMV:

<http://www.mapquest.com/maps?address=2300+West+Broad+Street&city=Richmond&state=va&zipcode=23269>

As an added note, please encourage your current suppliers to complete and return any census and supplier enrollment information to ZeroChaos as soon as possible. The census data and supplier enrollment information, which includes pay rate, is needed by ZeroChaos to establish which suppliers will be in the network and to calibrate the rate card for staff augmentation; i.e. if any additional job descriptions or skill levels are needed to accommodate the Commonwealth's IT contingent labor needs. This information is not shared with other suppliers or with customer agencies, including VITA. For questions on supplier enrollment, please send an E-mail to covpmo@zerochaos.com.

For questions on the Commonwealth's IT contingent labor program, send an E-mail to

ITTemporaryResources@vita.virginia.gov.

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