

## Report Title: Appendix A 08 - 10 Report

Agency: Department of Taxation (TAX)

Date: 5/13/2008

Agency Head Approval:

No

<b>Major Projects</b>				
<b>Audit Case Management integration with Advantage Revenue</b>				
<b>Appropriation Act/Funding Status</b>				Not Funded
This project will migrate Taxation's Audit Case Management system from its current platform within Siebel, to be integrated with Advantage Revenue. This includes designing & developing the ACM system within the AR Powerbuilder Application; designing and developing interface points with the Compliance Repository, PASS, and the Auditor Workbench, plus resizing Advantage Revenue servers. In addition, this project will incorporate new functionality to improve case selection and case manageability.				
Is this a proposed project or the continuation of an active project? (Proposed or Continuing)?				Proposed
Planned project start date:	7/1/2008	Planned project end date:	1/1/2010	
<b>Estimated Costs:</b>	<b>Total</b>	<b>General Fund</b>	<b>Nongeneral Fund</b>	<b>Nongeneral</b>
Project Cost (estimate at completion):	\$2,000,000		\$2,000,000	
Estimated project expenditures first year of biennium:	\$1,199,078		\$1,199,078	Non-general Funds
Estimated project expenditures second year of biennium:	\$617,707		\$617,707	Non-general Funds
<b>Funding Required:</b>	<b>Total</b>	<b>General</b>	<b>Nongeneral</b>	<b>Nongeneral</b>
Funding required for first year of biennium:	\$1,199,078		\$1,199,078	Non-general Funds
Funding required for second year of biennium	\$617,707		\$617,707	Non-general Funds
<b>Service Area</b>				<b>Weight</b>
161 TAX 73218 Compliance Audit				Primary
161 TAX 73217 Customer Services				Secondary
161 TAX 79902 Information Technology Services				Secondary

<b>Project Related Procurements</b>				
There are no procurements for this project				
Procurement Description:				
Planned Delivery Date:		Procurement Cost:		\$
<b>Replace Taxation's Phone System with Voice Over IP (VOIP)</b>				
<b>Appropriation Act/Funding Status</b>				Not Funded
This project will replace the Department's current phone system components with VOIP. This will allow the agency to eliminate its Rockwell Phone System and adhere with VITA strategic direction				
Is this a proposed project or the continuation of an active project? (Proposed or Continuing)?				Proposed
Planned project start date:	7/1/2009	Planned project end date:	12/1/2010	
<b>Estimated Costs:</b>	<b>Total</b>	<b>General Fund</b>	<b>Nongeneral Fund</b>	<b>Nongeneral</b>
Project Cost (estimate at completion):	\$3,000,000	\$3,000,000	\$0	
Estimated project expenditures first year of biennium:	\$0	\$0		General Funds
Estimated project expenditures second year of biennium:	\$2,500,000	\$2,500,000		General Funds
<b>Funding Required:</b>	<b>Total</b>	<b>General</b>	<b>Nongeneral</b>	<b>Nongeneral</b>
Funding required for first year of biennium:	\$0	\$0		General Funds
Funding required for second year of biennium	\$2,500,000	\$2,500,000		General Funds
<b>Service Area</b>			<b>Weight</b>	
161 TAX 73217 Customer Services			Primary	
161 TAX 79900 Administrative and Support Services			Secondary	
161 TAX 79902 Information Technology Services			Secondary	
<b>Project Related Procurements</b>				
There are no procurements for this project				
Procurement Description:				
Planned Delivery Date:		Procurement Cost:		\$

## **Stand Alone Major Projects**

There are no Major Projects for this Agency

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<b>Non-Major Projects</b>				
<b>Channel Cost Savings</b>				
<b>Appropriation Act/Funding Status</b>				Fully Funded GF 100%
This project encompasses several initiative to reduce operating costs for our Tax Return Processing (Channel), section. These initiatives include electronic filing for Corporate, Fiduciary and Pass Through Entity tax types, convert our Lifework data entry to key from image, eliminate certain payment vouchers, modify our check submission process from paper courier to electronic submission, and modify our remittance processing from our existing NCR equipment to existing ImageTrac scanners.				
Is this a proposed project or the continuation of an active project? (Proposed or Continuing)?				Proposed
Planned project start date:	1/28/2008	Planned project end date:	12/1/2010	
<b>Estimated Costs:</b>	<b>Total</b>	<b>General Fund</b>	<b>Nongeneral Fund</b>	<b>Nongeneral</b>
Project Cost (estimate at completion):	\$650,000	\$650,000	\$0	
Estimated project expenditures first year of biennium:	\$560,000	\$560,000		General Funds
Estimated project expenditures second year of biennium:	\$90,000	\$90,000		General Funds
<b>Funding Required:</b>	<b>Total</b>	<b>General</b>	<b>Nongeneral</b>	<b>Nongeneral</b>
Funding required for first year of biennium:	\$560,000	\$560,000		General Funds
Funding required for second year of biennium	\$90,000	\$90,000		General Funds
<b>Service Area</b>			<b>Weight</b>	
161 TAX 73214 Tax Return Processing			Primary	
161 TAX 73217 Customer Services			Secondary	
<b>Project Related Procurements</b>				
There are no procurements for this project				
Procurement Description:				
Planned Delivery Date:		Procurement Cost:		\$
<b>Initial Planning for IRMS Replacement</b>				

<b>Appropriation Act/Funding Status</b>			Not Funded	
IRMS major software components; Siebel, CACSG, and Advantage Revenue, were implemented in several phases starting in 2000, and completing in 2005. This project will begin the initial planning for the replacement of these applications to ensure our enterprise applications do not reach a point where their life cycle is well over, their technology is outdated and it becomes difficult to maintain the applications or locate qualified resources for their maintenance.				
Is this a proposed project or the continuation of an active project? (Proposed or Continuing)?			Proposed	
Planned project start date:	7/1/2009	Planned project end date:	6/30/2010	
<b>Estimated Costs:</b>	<b>Total</b>	<b>General Fund</b>	<b>Nongeneral Fund</b>	<b>Nongeneral</b>
Project Cost (estimate at completion):	\$200,000	\$200,000	\$0	
Estimated project expenditures first year of biennium:				
Estimated project expenditures second year of biennium:	\$100,000	\$100,000	\$0	General Funds
<b>Funding Required:</b>	<b>Total</b>	<b>General</b>	<b>Nongeneral</b>	<b>Nongeneral</b>
Funding required for first year of biennium:				
Funding required for second year of biennium	\$100,000	\$100,000	\$0	General Funds
<b>Service Area</b>			<b>Weight</b>	
161 TAX 79902 Information Technology Services			Primary	
161 TAX 73217 Customer Services			Secondary	
<b>Project Related Procurements</b>				
There are no procurements for this project				
Procurement Description:				
Planned Delivery Date:		Procurement Cost:	\$	

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## Stand Alone Major Procurements

<b>Procurement Name:</b>	<b>IRMS Support Procurement</b>		
Procurement Description:	Staff augmentation support for the IRMS application		
Procurement Planned Start Date	7/1/2008	Project Planned Completion Date	6/30/2010
Procurement cost (estimate at completion):	\$3,000,000	Appropriation Act Status	
<b>Service Area</b>		<b>Weight</b>	
161 TAX 79902 Information Technology Services		Primary	
161 TAX 73217 Customer Services		Secondary	

## Stand Alone Major Procurements

There are no Major Procurements for this Agency

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## Stand Alone Non-Major Procurements

<b>Procurement Name:</b>	<b>ELF (Electronic Filing Software) maintenance, support and enhancements</b>		
Procurement Description:	<p>This APR covers a 2007-2008 renewal and 2008-2009 optional renewal of our contract with Nelco for providing maintenance, support and enhancements for our ELF (Electronic Filing) software. The following is a breakdown of the costs.</p> <p>2007- 2008 Renewal 10/1/2007 – 9/30/2008 Maintenance and support \$189,112 Enhancements \$13,500 2007 – 2008 Renewal Total: \$202,612</p> <p>2008 – 2009 Optional Renewal 10/1/2008 – 9/30/2009 Maintenance and support \$198,860 Estimated Enhancements \$15,000 2007- 2008 Renewal Total: \$213,860 APR Total \$416,472</p>		
Procurement Planned Start Date	10/1/2007	Project Planned Completion Date	10/1/2009
Procurement cost (estimate at completion):	\$414,922	Appropriation Act Status	
<b>Service Area</b>		<b>Weight</b>	
161 TAX 73214 Tax Return Processing		Primary	
<b>Procurement Name:</b>	<b>Siebel Upgrade Staff Augmentation</b>		
Procurement Description:	Staff Augmentation for upgrade of Siebel COTS Application from version 7.0 to Version 8.0		
Procurement Planned Start Date	2/15/2008	Project Planned Completion Date	1/30/2009
Procurement cost (estimate at completion):	\$460,000	Appropriation Act Status	
<b>Service Area</b>		<b>Weight</b>	
161 TAX 73217 Customer Services		Primary	
161 TAX 73218 Compliance Audit		Secondary	
161 TAX 79902 Information Technology Services		Secondary	

## Stand Alone Non-Major Procurements

There are no Non-Major Procurements for this Agency